Section 2
Goals

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NITC Vision Statement

It is the vision of the NITC to promote the use of information technology in education, health care, economic development, and all levels of government services to improve the quality of life of all Nebraskans.

NITC Mission Statement

The mission of the Nebraska Information Technology Commission is to make the State of Nebraska's information technology infrastructure more accessible and responsive to the needs of its citizens, regardless of location, while making investments in government, education, health care and other services more efficient and cost effective.

NITC Goals and Council Priorities

The NITC has adopted the following goals. The goals are supported by the priorities developed by the respective NITC Councils and the Technical Panel for achieving the vision and goals of the NITC.   Section 3 provides detailed action plans for 2003-04 associated with the priorities of the Community Council (CC), Education Council (EC), State Government Council (SGC), and Technical Panel (TP). Section 4 includes a progress report of the 2002-03 action items.

1. **Support the development of a robust statewide telecommunications infrastructure that is scalable, reliable and efficient.**

    COUNCIL PRIORITIES:

    CC-1. Promote the development of an infrastructure (including sufficient bandwidth that is secure, affordable, reliable, and responsive to the specific needs of various sectors. Efforts should be made to ensure that systems across the state are compatible.

    EC-1. Provision of an infrastructure that will permit all citizens to have access to the same educational experiences, regardless of location.

    TP-1. Support the development of a robust statewide telecommunications infrastructure that is scalable, reliable and efficient.

2. **Support the use of information technology to enhance community and economic development.**

   COUNCIL PRIORITIES:

   CC-2. Support the development of the intellectual infrastructure necessary for Information Age development. Intellectual infrastructure includes the development of a workforce knowledgeable of and fluent in the use and applications of information technology and the availability of IT support services.

   CC-3. Develop leadership capacity in Nebraska's communities to address information technology development.

   CC-4. Encourage the use of information technology to enhance community and economic development.

   CC-5. Foster awareness and collaborative and innovative uses of information technology by local governments to reduce costs, improve efficiency, and provide better customer service.

3. **Promote the use of information technology to improve the efficiency and delivery of governmental and educational services.**

   COUNCIL PRIORITIES:

   EC-2. Identification and facilitation of diverse training opportunities.

   EC-4. Accommodation of learner needs.

   EC-5. Coordination of statewide education information technology efforts and resources, including collaboration with public and private entities.

   EC-6. Pursuit of leading edge technology applications to enhance teaching and learning.

   SGC-1. Implement e-government to provide for a cost effective, efficient delivery of services while maintaining necessary security and confidentiality of non-public information.

4. **Promote effective planning, management and accountability regarding the state's investments in information technology.**

    COUNCIL PRIORITIES:

    EC-3. Ensurance of life cycle funding.

    SGC-2. Improve collaboration and efficiency through technical standards, guidelines, and enterprise solutions.

    SGC-3. Provide a planning and implementation process for IT projects which avoids unnecessary delay and bureaucracy.

    SGC-4. Implement appropriate policies for information technology related security and privacy.

    TP-2. Develop a technical architecture, including recommended standards and guidelines, to provide for interoperability and greater efficiency in IT systems.

    TP-3. Review technology projects or requests for funding recommended to the NITC, including budget requests, NITC grant requests, and Information Technology Infrastructure Fund projects.

NITC Customer Service Policy

The NITC emphasizes collaboration for establishing goals and carrying out their statutory duties. Success of the NITC depends on the willing cooperation of independent, public and private, state and local, entities. State statute explicitly recognizes the importance of "coordinating the state's investments in information technology in an efficient and expeditious manner." (Section 86-1502) The same statute directs the NITC to achieve this goal in a manner that does not "impede the rapid deployment of appropriate technology or establish cumbersome regulations or bureaucracy. "

Good customer relations require involving representatives of all relevant perspectives in the decision-making process. The NITC has sought to achieve this by insuring broad-based representation on the Community, Education and State Government Councils and their volunteer work groups. In addition, the NITC encourages good communication with other coordinating bodies, such as the Geographical Information System (GIS) Steering Committee and Criminal Justice Information Systems (CJIS) Advisory Committee.

The NITC promotes good communication by making effective use of the Internet. Meeting notices, agendas, minutes, and working documents are posted on the NITC Web site (www.nitc.state.ne.us). Meeting notices are also posted to the State 's searchable public meeting calendar (www.nol.org/calendar/activity.cgi). Councils and work groups have fully developed Web sites that are linked to the NITC Web site. In addition, NITC publishes an electronic newsletter, *NITC.news*, which has a distribution list of over 900 individuals.